

# EMAIL TEMPLATES

## MVT MESSAGES

[Video Tutorial](#)

This module allows to set up **Movement Emails** for each aircraft. You can define **templates** as well as add new templates. When Flight Watch data arrives to Leon a movement email will be sent out to the recipient.

## Settings

Settings

From label

MAN operator

Reply to email

opa@operator.com

CANCEL

SAVE

Defining MVT emails: 'Label' & "Reply to email"

Send MVT

NAME

Landing report

TO

leon@leon.com

00

000

FROM

opa@operator.com

SUBJECT


Landing report for BART1

Message BART1 on 10-04-2019  
ACFT: BART1, ACN: BART1  
LAT: 50.00, LONG: 10.00  
It is an  
airport is expected to land at 20:00

CANCEL

SEND


Manual sending of MVT Emails

By clicking the icon  (next to 'Fleet rules by aircraft') Leon shows the below pop-up window where you can define:

- **From label** - a label/name which will appear when the MVT email will arrive.
- **Reply to email** - an email address to which a MVT email recipient should reply.

Once the MVT email has been sent (whether it's automatically or manually), Leon will use the above settings and will show the label.

MVT BART1/12 ATA

 MAN operator

MVT  
BART1/12.BART1.KRK/Krakow/Balice John Paul II Intl  
AA/

TEMPLATES	+
Default acft arrived template	
Default acft arrived template MVT	
Default CTOT change template	
Default CTOT change template MVT	
Default ETA change template	
Default ETA change template MVT	
Default ETD change template	
Default ETD change template MVT	
Default landing template	
Default landing template MVT	
Default take off template	
Default take off template MVT	

There are 8 available default templates which can be modified. It is also possible to define your own templates.

- **Template's name** - i.e. "Aircraft owner movement email".
- **Subject** - i.e. "Takeoff movement for (Aircraft registration number)".
- **Template** - the text should contain tags available in Legend.

Once the **Flight Watch** data is filled in an email for the above template would be as on the example below:

We wish to inform you that the aircraft B-ARTI on flight no BAR21 from WARSAW FREDERIC CHOPIN WAW to GENEVA INTERNATIONAL (GVA) has taken off at 07:15. Aircraft is scheduled to arrive to GENEVA INTERNATIONAL GVA at 09:45. Aircraft has 23 passengers on board."

[illegible]

## Example of Content error when creating conditional MVT Message

It is possible to include or exclude empty fields from the MVT Message. In order to do it you need to use **Conditional tags**.

To create such condition you need to use '#' to open the sentence and '/' to close it, for example:

**{{#PAX}}** Passenger number on the flight is {{PAX}} **{{/PAX}}**,

where **{{#PAX}}** is opening the condition and **{{/PAX}}** is closing it.

In the above case, if the Flight Watch does not include PAX number, or PAX number is 0, this information will not be included in MVT Message. If it is 1 and more, The above sentence will be included in the message.

It is also important to close one condition before opening another. **Errors in the template will be highlighted orange** in the template and 'SAVE' button will remain **inactive** until content error is amended.

---

## Rules



Defining MVT rules for the aircraft

By clicking on a particular aircraft in a section **Fleet Rules** Leon opens a new screen where you can select **Scenario** (Take off, Landing, Aircraft ready, ETA update) and **Template** (select between those defined on the right-hand side).

You can also insert a recipient's email address as well as CC & BCC email addresses - this should be done for both: take off & landing MVT emails.

Each Rule has 3 checkboxes:

- **Non-ferry flight only** - allows to include FERRY flights in MVT Messages (if checkbox is not ticked)
- **Client representative** - allows to include Client assigned to the trip in relevant MVT email (if there is a representative assigned to a company, the message will be sent to that representative only, if there is no representative assigned, the email will be sent to the email provided for the Client)
- **Handler** - allows to include Handling Agent assigned to the applicable flight in relevant MVT email

A button **ADD RULE** allows to add custom rules (i.e. a separate rule for a client).

It is possible to assign a single rule to multiple aircraft by selecting them in the rule settings in section **Aircraft**. In order to turn off the rule, use ON/OFF button next to the rule. Even if an aircraft have Rules assigned, switching it off will prevent MVT messages being sent for the selected tails.

B-ARTI

OFF ON

## ETA UPDATE for next Client

One of the possibilities, when creating different MVT rules for aircraft, is sending **ETA UPDATE for next Client** MVT email, which can be sent to the next client assigned on the next trip informing him about estimated time of arrival of the aircraft (whether it is a ferry leg or a trip for a different client).

**EXAMPLE 1** - the same Client on 2nd & 3rd leg of the trip.

0900 WAW GVA 1100 **Ferry**

1200 GVA AMS 1330 **Client A**

1500 AMS WAW 1700 **Client A**

In this case, when ETA is changed on the 1st leg, Leon will send MVT ETA Update email to Client A on the 2nd leg. But even if ETA changes on the 2nd leg Leon will not send another MVT email as it's the same Client.

**EXAMPLE 2** - different Clients on 2nd & 3rd leg of the trip.

1000 WAW STN 1200 **Ferry**

1300 STN CIA 1530 **Client A**

1700 CIA WAW 1900 **Client B**

In this case, when ETA is changed on the 1st leg, Leon will send MVT ETA Update email to Client A on the 2nd leg. If ETA also changes on the 2nd leg, Leon will send a MVT ETA Update email to the Client B on the 3rd leg.

Similarly you can define a new rule for your fleet using a scenario **Aircraft ready for next Client** - Leon will automatically send a MVT email to the client assigned to the next leg (as long as it is a different Client).

## Legend

The legend contains **Tags** and right next to them their description plus **Test Data** column showing examples (see below).

TAG	DESCRIPTION	TEST DATA
{{ADEP_ICAO}}	Airport of departure (ICAO)	EPWA

When defining templates you should only use tags displayed in Legend. In case you need an additional tag, please contact [support@leonsoftware.com](mailto:support@leonsoftware.com)

From:

<https://wiki.leonsoftware.com/> - **Leonsoftware Wiki**

Permanent link:

<https://wiki.leonsoftware.com/leon/email-templates?rev=1555155114>

Last update: **2019/04/13 11:31**

