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Notifications

The main task of the '**Notifications**' panel is to inform via emails about any <u>changes</u> done in flights added to Leon as well as about <u>creating</u> and <u>deleting</u> flights. It is **Leon users** (OPS, Admins) who decide what sort of notifications are being sent out and to whom by <u>defining settings</u>.

It is possible to define any number of notifications and from the point of user's view - each one of them will work **independently**.

In order to decrease the number of emails outgoing from Leon (which is beneficial for recipients), notifications are **not being sent out immediately** after the first change in the flight but after **10 minutes** from the last change. So if there was another change done to the same flight within 10 minutes - time is calculated from the beginning.

For example: you changed STD at 12:00 UTC, then STA at 12:08, ADEP at 12:15, ADES at 12:22 (ADES change was the last one - the notification email about these changes would be sent out at approximately 12:32 (10 minutes after the last change).

Notification Properties

Invalid Link Section 'Notifications' - main screen

As you can see in the screenshot there is a number of sections that influence the type of notification and the time when it was sent but also the content of such notification. Main areas of influence are explained below.

Grouping

You can set a notification so that flights added to Leon are grouped. If a flight from the selected group is changed, the notification will include the schedule of all flights from this particular group (including unchanged flights). If more than one flight is changed, one notification will be sent containing information about the changed flights along with other flights from the same group.

There are **4** options in grouping:

- 1. **None** flights are not grouped, which means that each flight is being sent individually.
- 2. **Crew** if the recipient of the notification is a crew member of the changed flight, they will receive information about all his flights in a given day (all recipients who are not planned on the flight will not receive the notification).

<u>Example</u>: a pilot is scheduled for 2-legs flight STN-AMS-STN and on the same day he is scheduled for 1-leg flight STN-MAN. If there are changes made to the first flight, they will get a notification including details of the later flight as well.

• 3. **Trip** - the entire trip of the modified flight is sent (even if particular legs are on different days).

<u>Example</u>: a 4-leg trip is added to Leon and changes are made on the 4th leg - the notification email will contain details of the changed leg (in bold) as well as the details of all other legs of the trip.

• 4. **Aircraft** - all flights for the same aircraft from the same day (including the modified flight) are grouped into one notification email.

<u>Example</u>: the 1st trip on aircraft A-BCDE is: 04-02, 10:00 WRO AMS 11:00. The 2nd trip is: 04-02, 12:30 AMS VKO 16:30

• 5. **Day** - all flights for the same day for ALL aircraft, including the modified flight, are grouped into one notification message.

Both are separated trips for different clients. If changes are made to the 1st trip, in the notification email there will be also details of the 2nd trip (as it's on the same aircraft, on the same day).

Format

• 1. **Simplified HTML** - new flight schedule details, crew codes, status, created by - are all in bold; all changes in flights are in bold; the size of email ~5 kB.

+ MAN1 28-JAN 12:00 EPWA-LSGG 14:35, 0 PAX (...)

+ MAN2 28-JAN 15:00 LSGG-EHAM 16:30, 0 PAX (...)

+ MAN3 28-JAN 17:00 EHAM-EPWA 19:10, 0 PAX (...)

Crew: SMI PAP

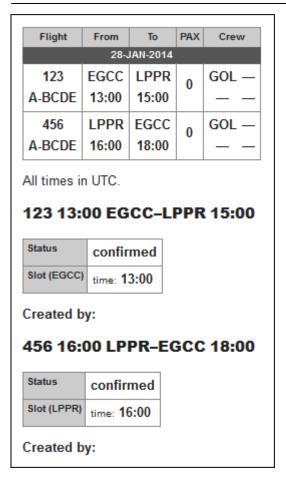
Status: confirmed

Created by:

All times in UTC.

• 2. **Full HTML** - deleted legs appear as crossed out; options are in itallics; the size of the email ~50 kB. Below an example: new flight notification.

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Displaying changes

You can decide how you wish to receive notifications about flight changes.

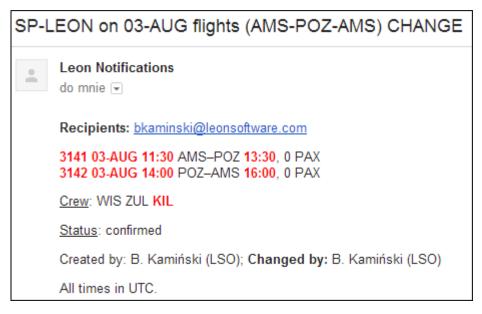
When you edit your notifications in this section you can find 3 checkboxes under '**Display changes** as:

- **Bold** all changes are in bold.
- **Red** all changes in red font.
- In square brackets all changes in normal font, in square brackets.



You can combine the above 3 options, i.e. mark all 3 checkboxes, or 2 of them, or just 1 (see examples below).

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Also when **date of flight** is changed, the notification that is sent in **Full HTML** email format will have **a new date highlighted red** in the flight information table.



Flight/Trip

You can define what details of either the flight or the trip you want included in the notification email. You can add various checkboxes (which represent Leon 3.0 checklist) in sections such as:

tab Flight: Ops, Handling, Crew, Pax

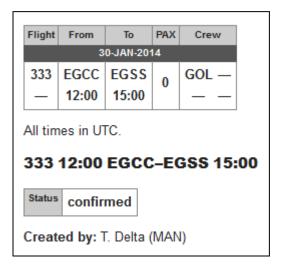
tab **Trip**: Flight, Contract, Notes (notes added in 'PLanned Flights', tab 'Notes')

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Positionings

Leon will send a notification email if a positioning duty is added to Leon and the checkbox **Positioning** is ticked in 'Notification' screen (see below):

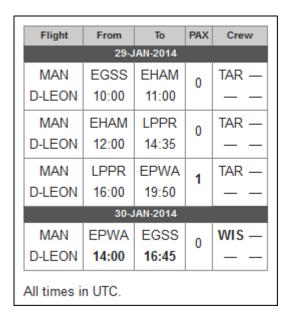
30-JAN NEW positioning (EGCC-EGSS)



Trigger for Schedule and Details

Schedule

Specify how many **minutes before scheduled departure time** you want to receive reminder email + notifications about further schedule changes (**ADEP**, **ADES**, **STD**, **STA**, **PAX**, **Flight status** - see screenshot below). For example, if you want to set trigger time for one day (24h), please enter 1440 minutes.



All flight details will be sent together with the schedule but notification will be triggered **only** for schedule changes, pax number and flight status.

Details

Specify how many minutes before scheduled departure time you want to receive reminder email + notifications about further changes in **flight details** (<u>all except flight schedule</u>). The typical value here is something short - e.g. 45 minutes (see example below).

999 12:30 EHAM-UUWW 16:30

Status	confirmed
Fuel	block: 700
Handling (EHAM)	AVIAPARTNER EXEC
	frequency: 131.605
	phone: <u>+31 20 206 6780</u>
Handling (UUWW)	AEROTRANS
	email: handling@cpdu.ru
	phone: <u>+7 495 755 9422</u>
PAX List	Alan Foxtrot (FOX) Passport: GB654321 (GBR) Expires: 27-03-2015
	pax number: 1
PAX trans. (EHAM)	taxi
PAX trans. (UUWW)	taxi

IMPORTANT INFORMATION

Notes added in available fields, in 'Legs Info' section, will be included in the notification email ONLY if the status of the particular service is NOT set as N/A

Include/Exclude Recipients

In the new version you can **include** and/or **exclude** recipients of the partucilar notification.

Click on the include icon and select a person from the list of Leon users at your company. Choose the icon exclude if someone should not get notification emails.

Once it's saved, you can see in the field 'People' names <u>included</u> i.e.:

Delta Thomas or <u>excluded</u>

Araya Tom

Click * to remove names from this section.

Managing notifications

Every time you create a new notification, you can **set it up** in a different way. You can include <u>options</u>, <u>positionings</u> or <u>office</u> duties. You can include scheduled <u>maintenance</u> and aircraft <u>movements</u>. You can select <u>crew</u>: cabin, cockpit or maintenance. You can add appropriate checkboxes related to '**Legs Info**' checklist.

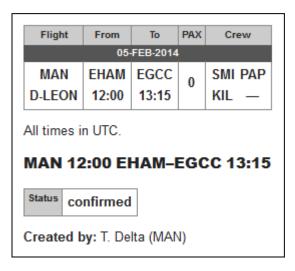
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You can also select a '**Client**' and save a particular notification only for this particular client. You still need to add his email address in the field '**E-mail addresses**', if you want him to receive notification emails.

Each notification can be deactivated (simply click and save). You will be able to activate it back in the future, if necessary (click and save). Of course, you can completely notification as well.

Below you can find various **examples** of notifications, which can be sent out by Leon.

• New flight - schedule only - no checklist details included.



• Checklist details - both 'Flight' & 'Trip' checklist items combined.



Flight	From	То	PAX	Crew		
05-FEB-2014						
123	EGSS	LPPR	3	WIS UNI		
G-LEON	14:00	16:30	,			

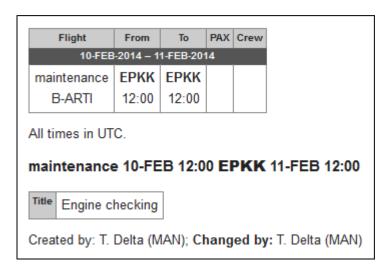
All times in UTC.

123 14:00 EGSS-LPPR 16:30

confirmed
28256/679 STN arranged on 03-02-2014
ыож: 1480
**** hotel near the airport
INFLITE JET CENTRE
frequency: 129.7
email: operations@inflite.co.uk
phone: <u>+44 1279 831000</u>
Thomas Delta (DEL) DoB: 02-06-1970 Passport: GB2 (GBR) Expires: 24-05-2014 William Papa (PAP) Passport: GB123456 (GBR) Expires: 10-08-2013 Henry Zulu (ZUL) Passport: GB432156 (GBR) Expires: 14-12-2017
pax number: 3
Sandwiches, fresh fruits, water, wine
Taxi
Тахі

Created by: T. Delta (MAN); Changed by: T. Delta (MAN)

• Scheduled maintenance - maintenance added in 'Maintenance' section.



• Movements - sent out if 'Flight Watch' details are in the system.

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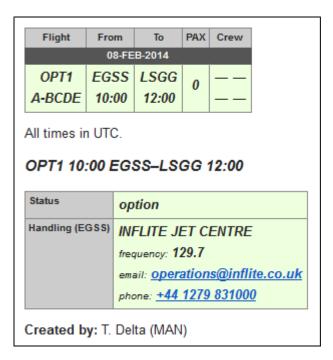
MAN 05-FEB-2014 12:00z EHAM EGCC 13:15z

BLOFF: 11:55 T/O: 12:05

ETA: 13:15

All times in UTC.

• Option - flight status set as 'Option'.



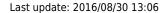
• Office duty - either the flight status in 'Edit Flight' is set as 'Office' or a duty added in 'Crew Duties' table has a type defined as 'Office'.

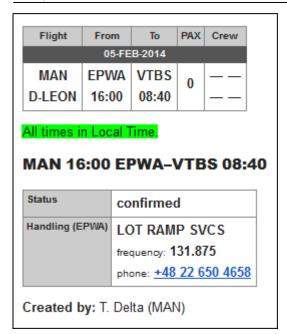


• **Reminder** - enable the trigger for schedule or/and details, define time and tick 'Send reminders'. The email header will appear (screenshot below) and the schedule/details will be included as well.

05-FEB flight (EGSS-LPPR) REMIND on G-LEON

• Local time - tick the checkbox 'Use local time' to get notification emails in local time.





• **"From" e-mail address** - all notifications will appear to be sent from this address, so all replies will be directed there. If this field is not filled out, unaccessible mail address do-not-reply@servers.leon.aero will be used instead.

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