

'Sales Module' in 'General settings'

Sales Module tab is available in Admin Panel > General Settings section.

This section is directly connected to the quotation process performed in the 'Requests/Quotes'.

Below subsections explain each setting in details.

Default notes



'Default notes'

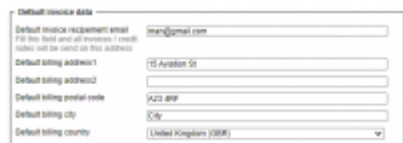
Default notes subsection allows inserting:

- Default Legal Note
- Default Cancellation Policy

Once the notes are added in this subsection, they will appear in the quote edit > Notes tab in the 'LEGAL NOTE' and the 'CANCELLATION POLICY' fields respectively.

Additionally, the notes can be included in the sales documents, if applied in the Documents Manager for specific document.

Default invoice data



'Default invoices settings'

Default invoice data contains two sets of settings:

- **Default invoice recipient email** - this can be used when, rather than sending an invoice email to the Client, the email is sent to the internal department (e.g. Accountancy) for checks, and then the internal department sends it to the Client. If the default email is set in this section, it will automatically populate as a **TO** email when selecting the **INVOICE** option on the quote editing page.
- **Default address** - default address comprises 5 address lines that can be used on the invoice as the Invoice address. By default, Leon takes the address from the 'Manage account' settings, however, if the address for invoices is different, then it can be inserted here and used on the document/email

Exclusion zones



'Exclusion zones'

Exclusion zones are countries over which the aircraft should not be flying.

Once the exclusion zones are selected, the flight time calculations that apply to Aviapages and ReouteFinder in Request/Quotes panel > Edit quote ('Calculate Flight Time' option) will take these zones into consideration and omit the selected countries.

Exclusion zones indicated in this section will apply per operator.

There are 2 additional options available in the 'Fleet' section (per aircraft) and the Client profile (per Client).

Currency list

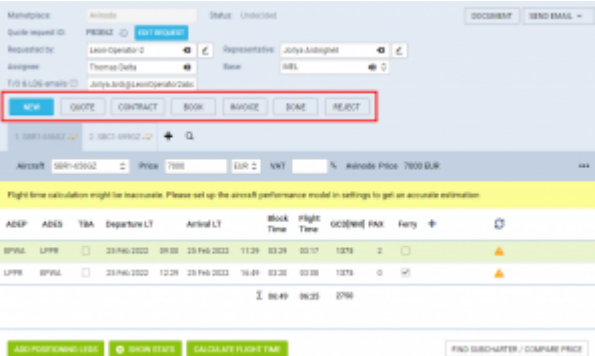


'Currency list'

Currency list will define which currencies should be available in the requests made on the own fleet and subcharters, also when setting up the invoice or [Fees](#) the list will be visible.

In case of no currency is defined all will be available to be used.

Quote Request Statuses



Statuses selected in the settings


Quote Request Statuses setting allows selecting the default request statuses.

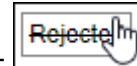
All the statuses are available in the dropdown and once selected, they appear in the list below the dropdown.

Quote request statuses

New requestQuotedContract sentBookedInvoice sentDoneRejected

Upon saving, the statuses will update in the request edit section (as per screen on the right).

To remove the status from the list simply click on the status icon -  - and save the updated settings.



Country VAT

Country (ISO)	Open (GDP)	Poland (GDP)	United Kingdom (GDP)
Spain (ESP)	24	20	0

Add country and GDP size

Country VAT

In **Country VAT** it is possible to select the default VAT rate for a specific country

ADP	ADP	TBA	Departure LT	Arrival LT	Book Time	Flight Time	OC(%)	PLS	Perp
PRO	WHR	<input type="checkbox"/>	29 May 2021 08:25	29 May 2021 09:40	01:15	00:47	282	0	W
WHR	WRO	<input type="checkbox"/>	29 May 2021 10:30	29 May 2021 11:50	01:20	00:30	148	2	<input type="checkbox"/>
WHR	WHR	<input type="checkbox"/>	29 May 2021 11:20	29 May 2021 12:10	00:50	00:50	148	0	W

Example of default VAT rate application

Once the list of rates is created, it then applies the default rate to the request in the 'Requests/Quotes' section based on the following criteria:

- it has to be a domestic flight and within the listed country
- it has to be a passenger flight

The default VAT rate will be presented in the **VAT** box in the quote/edit section, as per the screenshot on the right.

The default VAT rates also apply to the requests coming from Avinode.

Quote Settings

Require departure and arrival times to be set regardless of TBA setting

Require departure and arrival times to be set regardless of TBA setting option applies to the way the scheduled times are displayed in the itinerary when editing the quote:

Quote settings

Require departure and arrival times to be set regardless of TBA setting ☒

- **Ticked** - Departure and Arrival times appear and despite the 'TBA' checkbox being ticked

ADEP	ADES	TBA	Departure LT	Arrival LT	Block Time	Flight Time	GCD[NM]	PAX	Ferry	+
EPWA	LPPR	<input checked="" type="checkbox"/>	12 Feb 2022 10:00	12 Feb 2022 13:30	04:30	03:56	1375	2	<input type="checkbox"/>	

- **Unticked** - Departure and Arrival times do not appear and only the 'TBA' label is displayed

ADEP	ADES	TBA	Departure LT	Arrival LT	Block Time	Flight Time	GCD[NM]	PAX	Ferry	+
EPWA	LPPR	<input checked="" type="checkbox"/>	12 Feb 2022 TBA	12 Feb 2022 TBA	04:30	03:56	1375	2	<input type="checkbox"/>	

Minimal price margin

Small document: Flight Quotation

Search

1: KPT1A-B302

Document template: a Flight Quotation (PDF/HTML)

Small template: Individual/Global

Search order line settings

All documents of the quote to below defined margin

Please set warning margins when your below setting price

TO:

FROM:

REPORT TO:

SUBJECT:

Use the file system

Please find attached your Flight Quotation from Leon

Your Reports

Formal Data

All documents

☒ PDF/HTML

You can attach your file to the system

or a Flight Quotation

☐ Back to Request Quotation

Minimum price margin warning

Quote settings

Require departure and arrival times to be set regardless of TBA setting ☒

Minimal price margin

This setting allows defining the minimum margin required applicable to the 'Cost & Margin' method of quoting.

If a quote margin falls below the value specified in this section, Leon will display warning information upon clicking on the 'QUOTE' status (screen on the right).

Automatically update quote on schedule change

Automatically update quote on schedule change allows setting up and automated update of itinerary and recalculating the price of the request if the itinerary elements are changed within the sales section.

Quote settings

Automatically update quote on schedule change ☒

There are two possible scenarios:

- **Option ticked** - any changes within the quoted itinerary automatically recalculate the pricelist elements and the final price
- **Option unticked** - manual recalculation is required using the 'RECALCULATE' button

Update quote based on trip change

Update quote based on trip change allows selecting an option of auto-update the quote upon schedule changes from the OPS part.

Quote settings


Update quote based on trip change ☐ Update schedule but keep the price
☒ Update schedule and recalculate the price
☐ User takes a decision
☐ Ignore

'Update quote based on trip change' contains the following recalculation options:

- **Update schedule but keep the price** - schedule updated without recalculating the price
- **Update schedule and recalculate the price** - schedule updated and the price recalculated based on the new schedule
- **User takes a decision** - User will manually decide which option to select in Sales upon the update in OPS
- **Ignore** - updates in OPS are ignored

Below, there are two examples of the applied settings:

- **Update schedule and recalculate the price** - schedule updates automatically and the price is recalculated based on the updates itinerary, as soon as the changes are saved in the OPS section:

<div> Aircraft: B-ARTI Price: 79600 EUR VAT: % </div>													
ADEP	ADES	TBA	Departure LT		Arrival LT		Block Time	Flight Time	GCD[NM]	PAX	Ferry	+	
LSGG	EGGW	<input type="checkbox"/>	06 Jul 2022	09:45	06 Jul 2022	10:30	01:45	01:30	423	8	<input type="checkbox"/>	+	
EGGW	KJFK	<input type="checkbox"/>	06 Jul 2022	11:00	06 Jul 2022	15:00	09:00	08:45	2995	8	<input type="checkbox"/>		
KJFK	LSGG	<input type="checkbox"/>	06 Jul 2022	12:29	07 Jul 2022	04:44	10:15	10:00	3356	0	<input checked="" type="checkbox"/>		
													
<div> Aircraft: B-ARTI Price: 80600 EUR VAT: % </div>													
ADEP	ADES	TBA	Departure LT		Arrival LT		Block Time	Flight Time	GCD[NM]	PAX	Ferry	+	
EPWA	EGGW	<input type="checkbox"/>	06 Jul 2022	09:45	06 Jul 2022	10:30	01:45	01:25	788	8	<input type="checkbox"/>		
EGGW	KJFK	<input type="checkbox"/>	06 Jul 2022	11:55	06 Jul 2022	15:55	09:00	08:45	2995	8	<input type="checkbox"/>		
KJFK	LSGG	<input type="checkbox"/>	07 Jul 2022	17:00	08 Jul 2022	09:15	10:15	10:00	3356	0	<input checked="" type="checkbox"/>		

- **User takes a decision** - changes in OPS do not apply automatically in Sales. Information appears in the Sales itinerary as soon as the changes are saved in the OPS section. Action required based on the action buttons:

Aircraft

B-ARTI

Price

80600

EUR

VAT

%

ADEP

ADES

TBA

Departure LT

Arrival LT

Block Time

Flight Time

GCD[NM]

PAX

Ferry

+

EPWA	EGGW	<input type="checkbox"/>	06 Jul 2022	09:45	06 Jul 2022	10:30	01:45	01:25	788	8	<input type="checkbox"/>	
EGGW	KJFK	<input type="checkbox"/>	06 Jul 2022	11:55	06 Jul 2022	15:55	09:00	08:45	2995	8	<input type="checkbox"/>	
KJFK	LSGG	<input type="checkbox"/>	07 Jul 2022	17:00	08 Jul 2022	09:15	10:15	10:00	3356	0	<input checked="" type="checkbox"/>	

Aircraft

B-ARTI

Price

80600

EUR

VAT

%

Schedule in the OPS module has been modified.

UPDATE SCHEDULE & RECALCULATE PRICE

UPDATE SCHEDULE

IGNORE

ADEP

ADES

TBA

Departure LT

Arrival LT

Block Time

Flight Time

GCD[NM]

PAX

Ferry

+

EPWA	EGGW	<input type="checkbox"/>	06 Jul 2022	09:45	06 Jul 2022	10:30	01:45	01:25	788	8	<input type="checkbox"/>	
EGGW	KJFK	<input type="checkbox"/>	06 Jul 2022	11:55	06 Jul 2022	15:55	09:00	08:45	2995	8	<input type="checkbox"/>	
KJFK	LSGG	<input type="checkbox"/>	07 Jul 2022	17:00	08 Jul 2022	09:15	10:15	10:00	3356	0	<input checked="" type="checkbox"/>	

Optional Trip Settings

Optional trip settings

Create non confirmed trip when contract is sent☒

Default due time for optional trips [hhh:mm]

'Optional Settings' option

Optional Trip Settings sub-section contains the following options:

- **Create non-confirmed trip when contact is sent**
- **Default due time for optional trips [hhh:mm]**

Send document: Charter Agreement

Quote ☒ 1 A-B-C-D-E

Legs ☐ 18 DEC MEL - NAR ☒ 18 DEC NAR - VNO ☐ 18 DEC VNO - PCD

Document template Charter Agreement (REV1) Email template CN English

TO client@parheaven.com

FROM Thomas Delta

REPLY TO sales@parheaven.com

SUBJECT Contract A-B-C-D-E 18 DEC NAR-VNO

Dear Airfreight,

Please find the AGREEMENT attached.

If you have any questions, please let us know.

Best regards,

Thomas Delta

ATTACHMENTS

UPLOAD FILES

You can drag & drop files in this section.

☒ Charter Agreement

☐ Back to Deposits/Quotes

☒ Create non-confirmed trip in ops module

SEND MESSAGE EMAIL

SEND

'Create non-confirmed trip in OPS module' option

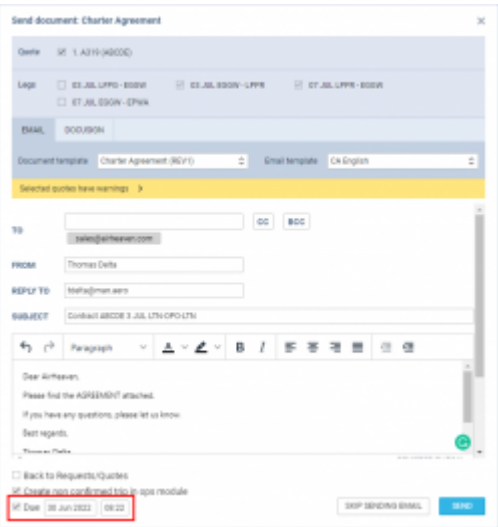
Create non-confirmed trip when contact is sent

The '**Create non-confirmed trip when contact is sent**' checkbox allows activating the '**Create non-confirmed trip in OPS module**' checkbox in the 'Send document: Charter Agreement' pop-up window ('CONTRACT' status button in the RFQ).

Optional trip settings

Create non confirmed trip when contract is sent☒

Selecting the '**Create non-confirmed trip in OPS module**' and sending the contract to the Client will create a non-confirmed trip (Option) in the OPS section without having to initially go through the 'OPTION' status button. This checkbox is the equivalent of the 'OPTION' status button in the RFQ.



Indication of a due date when creating a non-confirmed trip

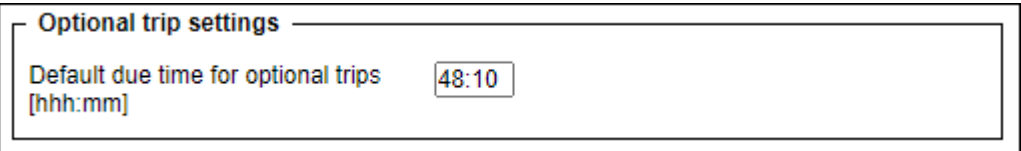
Default due time for optional trips [hhh:mm]

The **Default due time for optional trips [hhh:mm]** allows setting the due time and date for when the non-confirmed trip should be automatically cancelled if the response is not received from the buyer.

The format of the default due date is set to **hhh:mm**. This allows calculating the correct due time and date based on the time when the non-confirmed trip is being created.

EXAMPLE

The due time is set to 48:10, as per the below screenshot:



When creating the non-confirmed trip (either via the 'OPTION' or the 'CONTRACT' status) on the 28th of June at 08:12LT, the due date will automatically be set to the 30th of June at 08:22LT (as per the screenshot on the right).

Invoices & Credit notes

This subsection consists of 3 settings:

- **Due date for invoices**
- **Include taxes in trip price for invoices**
- **Default recharge invoice item tax rate**

Invoices & Credit notes

Set invoices due date days

Include taxes in trip price on invoices ☒

Default recharge invoice item tax rate

Due date for invoices

In this section, you can set up a **default 'Due date'** for the Quote Invoice.

The setting consists of **2 fields**:

1. Input with the number of days
2. Dropdown with the following options:
 - **after issue date** - number of days after the invoice issue date
 - **after invoice date** - number of days after the invoice date
 - **before flight** - number of days before the first flight within the request

As you can see in the example below, the Invoice due date was set to 7 days after the invoice date:

EMAIL	INVOICE	+
Template	Quote Invoice (REV1)	
DOWNLOAD		
Invoice No.	<input type="text" value="INV123456"/>	Company name <input type="text" value="AirHeaven"/>
Invoice Date	<input type="text" value="10 Sep 2021"/>	Address <input type="text" value="London Rd, L13 W14 London, U.K."/>
Issue Date	<input type="text" value="10 Sep 2021"/>	
Due Date	<input type="text" value="17 Sep 2021"/>	Country <input type="text" value="GBR"/>
Currency	<input type="text" value="EUR"/>	EU VAT# <input type="text"/>

By default, the 'Due date' is set to 10 days after the issue date. This setting also applies to 'Credit Notes'

Include taxes in trip price for invoices

Include taxes in trip price for invoices setting allows deciding whether the tax should be displayed as a separate item on the Invoice section of the request.

It works as follow:

- **Ticked** - tax is included in the total price in the Invoice section

Items	Net	VAT	Gross	+
Fee for London - New York on 12-02-2022	112137.00	EUR N/A %	112137.00	EUR
RESET ITEMS				Total 112137.00 EUR

- **Unticked** - the default setting, tax is presented as a separate item in the Invoice section

Items	Net	VAT	Gross	+
Fee for London - New York on 12-02-2022	110836.29	EUR N/A %	110836.29	EUR
UK Air Passenger Duty Tax	1300.71	EUR N/A %	1300.71	EUR
RESET ITEMS				Total 112137.00 EUR

Default recharge invoice item tax rate

Default recharge invoice item tax rate allows setting up a default VAT rate for the items listed on the Recharge Invoice.



The rate will automatically apply and can be presented both in an email and the Invoice document.

Items	Net	VAT	Gross	+
Wi-Fi	1200.00	USD 5 %	1260.00	USD
RESET ITEMS				Total 1260.00 USD

Subcharter settings

The below settings apply to the subcharter quotes

Select handling agents on subcharters automatically

Operator price	23000	EUR	0	%	Third party commission	2300	EUR	0
<div> <div>BASIC</div> <div>MISSIONS</div> <div>ASSETS</div> </div>								
Registration	4-RCDB	AC Type	PR60		MAX Capacity	12		
Operator	ABC	Contact email	sales@abc.com		Phone number	+49 8756 1234		
Operator ICAO	ABC	Manufacture year	2018	Year of Retirement	2021			
CPT		RG		Flight attendant				
Crew phone								
Cancellation policy	Operator Cancellation Policy							
Pictures	<div>EDIT PICTURES</div>							
<div>   </div>								
<div> <div>28 Jan 10:00 (PNA) - LPMK (1240)</div> <div> <div>Flight No</div> <div>ABC1234</div> <div>Handling (PNA)</div> <div>REGCOM ENDOFIVE</div> <div>Handling (LPMK)</div> <div>4-OPS</div> </div> </div>								

Default handler assigned

'Select handling agents on subcharters automatically' setting allows deciding if the preferred handling agents should apply automatically to the subcharter requests for quotes:

- **Checkbox ticked** - default setting. preferred handler automatically assigned to the request on a subcharter
- **Checkbox unticked** - preferred handler not assigned to the request on a subcharter

Subcharter settings

Select handling agents on subcharters automatically

☒

Sales Checklist items

This section allows selecting the default 'Sales Checklist Items' settings that will apply to the subcharter quotes.

Subcharter settings

Sales Checklist Items

☒ PAX List

☐ Payments *(Trip)*

☒ Ground Transport *(Trip)*

☐ CATERING AND GROUND TRANSPORT

☒ Flight Brief

☒ Catering *(Trip)*

☐ Luggage requested

☐ Contract signed *(Trip)*

☐ CHECK TRAVEL RIGHTS

☒ Invoices *(Trip)*

☒ Flight briefing *(Trip)*

☐ Ground Transport Invoice *(Trip)*

☐ Catering

Any changes to the settings will only apply to the subcharter quotes added after the update.

Phonebook settings

Video Tutorial

New contact

Type ☐ Company ☒ Person

BASIC DOCUMENTS CHARACTERISTIC SHARING

Title

Job title

Operator base

Labels

Account

Other accounts

This field is required

Account required warning

Phonebook settings

Is account required ☒

Is account required setting allows making the 'Account' field as required while creating a new contact ('Person') in the 'New Phonebook'.

If the checkbox is ticked, the 'Account' has to be selected, otherwise, Leon will issue a warning and will not allow saving a new contact

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