



Invalid Link

Updating the status of handling requests without sending actual email

If you are **sending emails to Handling Agents from external company email and only update manually statuses in Leon**, new version of Handling Requests will automatically update to **EPPO Show History** and the status in the history section.

Clicking on the **EPPO Show History** will display **There are no changes to this flight** message. **Clicking on it enables an option to send Handling email with an update.**

Updating Handling Status also updates the Airport Slots to .

If one leg is **cancelled** the status will change to  and **New Handling section** will display **EPPO Update** information. Clicking on it will allow to send **Handling request cancellation email**. Once the **cancellation email** was sent, the status will update to .

All the changes will update Handling Request History as shown in a screenshot below



As you can see in the screenshot, Handling Request with the status updated manually will have no email information and will only display a message **This email wasn't sent to an agent.**

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