



An option of not sending a cancellation email

# Cancellation email

Before this implementation, when a handling agent was changed or a flight deleted, Leon was sending a cancellation email automatically.

However, this was causing sometimes issues, especially if (when the agent was changed) slots were meant to be kept booked.

Right now it is **possible to choose** if such a cancellation email should be sent by Leon, or not.

When HR sheet shows up you can **unmark** a handling agent to which a cancellation email was meant to be sent.

From:  
<https://wiki.leonsoftware.com/> - Leonsoftware Wiki

Permanent link:  
<https://wiki.leonsoftware.com/updates/handling-requests-a-change-regarding-sending-of-cancellation-emails?rev=1471423678>

Last update: 2016/08/30 13:06

